

# Lead, Operations and Partnerships – Fellowship Scheme

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ODI is an equal opportunities employer.

Candidates are strongly advised to study ODI's activities and objectives before completing an application form. Further information can be found on odi.org.

## An introduction to ODI

#### Who we are

ODI is a leading global affairs think tank. We inspire people to act on injustice and inequality. We focus on research, convening and influencing, to generate ideas that matter for people and planet.

ODI has around 200 staff, most of whom are researchers with the remainder providing a range of communications and professional expertise.

#### What we do

We lead thinking and agendas to deliver transformational change and bring about a global sense of resilient, just and equitable prosperity.

- We undertake cutting-edge research and analysis to generate evidence, ideas and solutions.
- We act as trusted, expert advisers to those making change around the world.
- We bring people together to turn ideas into action.
- We communicate our work around the world to increase its reach and impact.

# Our work

Our work addresses four key global challenges:

- 1. Shaping the future of global cooperation
- 2. Tackling the climate, environment and biodiversity crisis
- 3. Fostering a more equitable and sustainable global economic order
- 4. Advancing human rights, addressing conflict and promoting peace

Digitalization cuts across these global challenges and is also a key focus of our work. Across these themes, we explore the tools and approaches needed to enable progress and address risks.

## Our values

ODI is guided by four core values. Together we are **fearless**, **inspirational**, **rigorous** and **ethical** (F.I.R.E) in all that we do.

# F.I.R.E

# ODI's Values-Behaviour Framework

**Guidina Principles** Values

We have the courage to take an independent perspective Fearless

We are not afraid to challenge the status quo

We are agile and prepared for change

We speak out against injustice and unacceptable behaviour

We are passionate about our mission and purpose Inspirational

We are truly international, working in partnership to tackle issues of

global and local concern

We strive for excellence and to be the best at what we do

We aim to be a positive influence for change

We are experts in our field Rigorous

We are socially and culturally aware

We ensure high quality analysis and evidence that is robust

We facilitate the transformation of ideas to policy

We act in accordance with our Codes of Conduct **E**thical

We are zealous in our safeguarding & ethical research practices

We abide by our written rules on business ethics

We believe in transparency, openness, honesty, fairness and integrity in

everything we do

#### Attitudes & Behaviours

- We are passionate about our mission and work as one to achieve our purpose;
- We are committed to being the best, striving for quality and excellence in everything we do;
- We work strategically and in partnership to deliver shared goals:
- We are wholehearted in working to our stated values. codes of ethics & conduct:
- We take care to work within the boundaries set by the legislature, funders, regulators and professional bodies:
- We respect and celebrate the diversity of the places and cultures in which we operate:
- We strive to be inclusive and are active in promoting a supportive work environment;
- We are proud to work for ODI, promoting the good reputation and image of the organisation, wherever we may be in the world.

# Job description

Job title:	Lead, Operations and Partnerships, ODI Fellowship Scheme
Department/group:	Fellowship Scheme
Grade:	5
Responsible to:	Director, Global Advisory
Responsible for:	PMs/PMOs/PAs

#### Overview of job

The ODI Fellowship Scheme places junior professionals in global development in public sector institutions in low- and middle-income countries. Established in 1963, the programme provides host institutions with high-calibre professionals to fill pressing skills gaps, while offering Fellows the experience of working inside bureaucracies in a different country context to their own. The scheme places up to 50 Fellows a year in over two dozen countries around the world. A variety of funders support the programme each having specific requirements in terms of reporting, but FCDO remains its biggest contributor.

The Lead, Operations and Partnerships, ODI Fellowship Scheme (LOP) oversees the operations of the Fellowship Scheme, including financial management and partnership development. The LOP reports directly to the Director, Global Advisory (DGA) who oversees the Fellowship Scheme. The LOP will work closely with colleagues in Project Management (PM), Finance, in addition to day-to-day coordination with the Fellowship Scheme team. Their primary duties will include:

- Managing the scheme's portfolio of key external and internal partnerships, supporting its strategy and planning, and coordinating its business development, to ensure alignment of the scheme with ODI's objectives, standards and Global Strategy.
- Supporting the management of the scheme and directly overseeing the project management (PM) function within the scheme, to ensure effective and efficient coordination of operations.
- Coordinating scheme budget and directly overseeing the PM functional role in financial management, to enable the scheme to achieve high levels of financial performance and quality of financial management.
- Managing and supporting PM staff working on finance and budget assigned within the scheme.
- Spearheading new initiatives for the scheme, to ensure projects achieve intended results with high quality.

#### Main duties and responsibilities

#### Strategic portfolio management, including partnership and business development

In coordination with the Director, Global Advisory and Senior Programme Manager, the LOP manages the scheme's portfolio, key external and internal partnerships, and coordinates its business development.

- Provide updated analysis to ODI senior management of the scheme's portfolio of active and prospective projects and funding through monitoring and ensuring portfolio information is updated.
- Work with the DGA in the development, progress monitoring, and updating of the scheme's business strategy, annual plans, budgets, and financial targets.
- Oversee management of the scheme's funding to ensure its use is optimised and managed in-line with priorities and funder expectations.

- Support the DGA to develop and manage relationships with funders and other strategic partners to strengthen their long-term support of the scheme.
- Identify and explore potential new funders and other partners for the scheme.
- Coordinate business development plans and processes for the scheme including working with team members and others across ODI to identify and pursue suitable funding opportunities; coordinate and oversee the development and submission of high-quality funding concept papers and proposals; and negotiate new funding with funders for the scheme.
- Ensure that funding proposals include budgets that optimise cost structures, coverage of all scheme and ODI shared costs and maximise cost recovery in-line with ODI and funder policies.
- Ensure that PM staff and project leads maintain appropriate records from end of project review meetings, documenting and sharing key lessons learnt with PMs and BD team to support ongoing improvement of ODI proposal development and budgeting.
- Support the DGA to maintain strong internal ODI relationships, including liaison with other ODI departments (HR, Finance, Comms, IT, etc) and communications across the scheme team.
- o Represent the ODI Fellowship Scheme to key external partners.

#### Scheme administration

The LOP works with the DGA and SPM to manage the scheme and directly oversees the project management (PM) function within the Scheme.

- Oversee operational management of the scheme, ensuring that all projects are wellplanned, organised, budgeted and managed in-line with scheme objectives and funder expectations.
- Monitor and maintain up to date information on the workload of the scheme's staff and work with the DGA to allocate work to staff.
- Oversee the PM functional role in operational and financial management, including ensuring compliance with ODI and funder policies and adherence with processes such as ODI's financial and resource management processes.
- Oversee, guide and support PM staff and project leads within the scheme to:
- Accurately set up, manage and close projects, in adherence with ODI's project management methodology, systems and procedures.
- Prepare project workplans and milestones, narrative and financial reports.
- Resolve issues with donors, contractors and partners suppliers and escalate to HSO, DGA and others, according the agreed procedures.
- Lead coordination and submission of donor reporting to agreed timetables.
- o Identify risks related to the management of grants and contracts as needed.
- Implement projects' compliance with ODI procedures, particularly in relation to establishing and maintaining safeguarding frameworks, travel & security.
- Provide surge and problem-solving capacity on projects as required.
- Ensure that the DGA and scheme team are kept up to date with respect to financial and operational management progress and issues on a regular basis.
- As needed, support the DGA and scheme colleagues with recruitment and on-boarding of new partners, Research Associates and sub-contractors (including negotiating fee rates).
- o Contribute to information sharing within the team and across ODI.
- Contribute to the development and functioning of internal and external communications and knowledge management systems, ensuring that appropriate systems are in-place to

support the scheme.

o Support the scheme's recruitment and deployment cycle, relieving pressure on colleagues during busy periods.

#### o Financial management

The LOP works with the DGA in their overall accountability for scheme's budget through coordination of financial management for the scheme and direct oversight of the PM functional role within it.

- Works with the DGA to model resourcing options to evaluate impact on finances and capacity as required.
- Oversee management of funding to ensure its use is optimised and managed in-line with scheme priorities and funder expectations, including contractual requirements and funder priorities, leading on funder negotiations when required.
- Oversee, guide and support PM staff and project leads within the scheme to set-up, manage and report on project financial management in adherence with ODI's project and financial management systems and procedures.
- Work with the ODI Finance team, HR and the HSO, as needed, to ensure that scheme establishment information held centrally is up to date and accurate, including financial information in ODI annual audited accounts.
- Track and report on the current and prospective financial position of the scheme to facilitate analysis by the DGA, HSO, ODI senior management and others as appropriate, of scheme projects' portfolio and performance against agreed ODI standards (strategic relevance and financial viability).
- Oversee and coordinate the PM functional role in ODI's annual budgeting, quarterly forecasting and period close processes for the scheme, including the timely updates and reporting by PMs of project budgets, income, time and costs information according to agreed standards and using ODI's budget templates and financial management systems and procedures.

#### o Team management

The LOP line manages and supports PM staff assigned to finance and budgeting within the scheme.

- o Work closely with the DGA to ensure that scheme staff performs at a high level.
- o Model and promote the application of ODI's values within the team and with others.

#### Co-lead new initiatives contributing to increased visibility and relevance of the scheme

- Coordinate and contribute to the development of project workplans with the project team (covering research, communications, Global Security and other activities, as relevant), establishing and monitoring project controls related to scope, schedule, budget, risk and quality.
- Establish/oversee the establishment of clear communication channels to facilitate inputs and from key stakeholders concerning scope, schedule, budget, risk and quality for each project.
- Identify, manage and mitigate project risks. Escalate more complex issues to the HSO or DGA for resolution as needed.
- Identify/contribute to the identification of consultants and partners in collaboration with the project team and manage contracting process, including negotiations of terms and conditions; liaise with the consultants on contractual matters.
- Where relevant, undertake project reporting, financial closure and reconciliation processes at quarter and financial year end.

# Person specification

#### **Essential**

Knowledge and qualifications

- Education to Masters' degree level or equivalent level of experience
- Extensive knowledge of the project cycle management field and methodologies
- Knowledge of budgeting and costing methodologies and ability to apply them
- Good understanding of financial management as part of the project cycle
- Knowledge of key issues and actors in international development, with a focus on the relevant thematic areas of the scheme

#### Experience

- Experience in line managing staff and coordinating project teams
- Experience of managing staff to tight deadlines in a team environment
- Experience working with partner organisations in low- and middle-income countries
- Significant experience in donor compliance and relationship management, including partnership building
- Experience managing large complex and global projects throughout the full project cycle
- Experience coordinating and managing the development of proposals, producing internal reports and overseeing donor/partner and knowledge management
- Proven experience of conducting contract negotiation independently and of building effective partnerships
- Costing and budgeting experience for complex multi-year, multi-partners, multi-donor projects
- Experience in setting up and monitoring compliance with operational processes and procedures

#### Skills/abilities

- Strong inter-personal and team-work skills
- Ability to lead and coordinate project teams
- Proven ability to understand the needs of donors and partners and to make business-oriented decisions
- Proven ability to innovate and improve working practices to overcome problems and emerging issues.
- Excellent ability to build cross-cultural relationships with partners and colleagues at various levels of seniority.
- Strong IT skills including Excel, Word, Outlook, PowerPoint and databases
- Ability to write well and to prepare reports without supervision
- Multitasking skills in a high-pressure environment
- Exceptional planning, organisation and execution skills
- Ability to work to own initiative with minimum supervision
- Strong and clear communication skills: written, verbal and visual

#### **Desirable**

- Experience of SharePoint document management system
- Experience working in a developing country
- Experience
- Relevant additional language skills

#### Key relationships and contacts

- Director of Global Advisory
- Head of Strategic Operations
- Fellowship Scheme staff
- PM colleagues

- Head of Financial Planning and Analysis and Finance Business Partners
- Colleagues in other functions (HR, IT, Risk and Compliance, and Public Affairs and Communications)

# All staff are expected to:

- Positively support equality of opportunity both within ODI and externally
- Help maintain a safe working environment and take responsibility for own and colleagues' health and safety
- Undertake such other duties within the scope of their post as may be requested by their Manager

# **Application process**

ODI job site: <a href="https://odi.org/en/careers/">https://odi.org/en/careers/</a>

**Expenses:** It is our policy to only support the travel expenses to attend an interview for those who are travelling form outside the UK. Please contact the HR Department to discuss this and to ensure their approval prior to booking.

# **Terms of employment**

Location: ODI hub is based at 203 Blackfriars Road, London SE1 8NJ, UK

**Salary: £47,700 - £60,420 per annum** on ODI's pay structure. Starting salary will be dependent on qualifications and experience, and subject to review.

Salary will be payable by equal monthly instalments (half in advance, half in arrears) on the 15th day of each month.

Hours: 09:30–17:30, Monday to Friday, 35 hours per week.

**Contract: Permanent** All contracts of employment are subject to a six-month probationary period.

**Leave:** 25 days per annum, plus statutory holidays and 3 days' paid leave for the office closure during the Christmas and New Year period. Maternity, paternity, adoption and parental leave. Full-pay sick leave after a qualifying period.

**Pension:** Generous company pension scheme. The Institute offers a contributory pension scheme with the Universities Superannuation Scheme (USS). www.usshq.co.uk

**Union:** ODI recognises UNITE and all staff have the right to become members.

# **Additional benefits**

**Flexible working options:** Support in maintaining a healthy work-life balance, e.g. part-time working, compressed hours, term-time.

Hybrid working: Working at the hub/remotely within the UK.

**Maternity, paternity and adoption leave:** Enhanced pay for eligible employees after a qualifying period.

**Loans:** The Institute offers an interest-free season ticket loan on completion of probationary period.

**Cycle to Work Scheme:** Save up to 42% on the value of a bike and accessories for commuting, and pay monthly through your salary.

**Employee assistance programme:** Confidential Health and wellbeing support.

**Relocation:** Assistance is available towards employees who have been recruited from a place outside the UK.

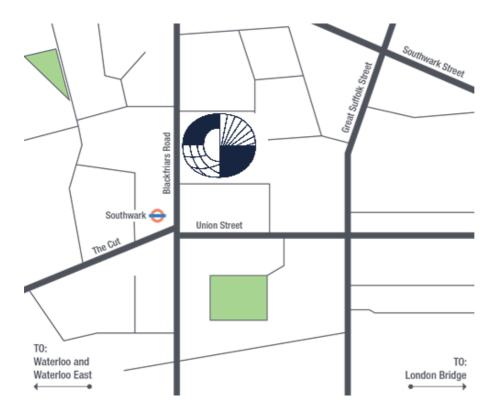
**ODI Groups**: A number of social and cross-department work groups, e.g. Podcast Society, Book Club, The Anti-Racist Reading Group, Softball Team, Diversity Forum and others.

# Other information

ODI hub is based at: 203 Blackfriars Road, London, SE1 8NJ.

The hub is close to a wide range of cafes and bars, and to Waterloo, Waterloo East and Southwark stations. Central location with good transport connections to all parts of London.

ODI hub is within easy walking distance of South Bank Concert Halls, the Old Vic and National Theatres.



ODI is an equal opportunities employer.

The ODI is a Charitable Company limited by guarantee: Charity No: 228248. Registered in England and Wales: Company No: 661818.